



Benefit Assist is here to help



You can focus on your health while we handle the rest

As a value-added service, when you are enrolled in a UnitedHealthcare supplemental health plan, you have access to personalized support from Benefit Assist. Benefit Assist can help make the process easier and help you get paid faster by:

- Reviewing your eligible medical claims to see if you qualify for a benefit payout
- Notifying you if any medical claims qualify for a benefit payout from your supplemental plan
- Connecting you with a claims specialist who will walk you through the process of submitting a supplemental plan claim

This service is available at no additional cost as part of your medical and supplemental plan benefits.

How does it work?



Benefit Assist identifies a claim



Benefit Assistant contacts member to start claim



Claim processed



Benefit Assistant contacts member with status update



Final benefit determination

There's no obligation to use Benefit Assist to file your supplemental health plan claim. You have the option to submit your own claim by calling the number below.

Call 1-800-444-5854

Monday–Friday, 8 a.m.–6 p.m. ET.