

# Claim Form and Instructions for Group Accident Insurance Group Critical Illness Insurance Group Hospital Indemnity Insurance

# **Employee**

FPCustomerSupport@uhc.com

#### Instructions

Please print completely. Incomplete forms and missing documentation may result in a delay in processing the employee's request for benefits.

Please check the box(es) of the product you are applying:

Accident Protection Plan Critical Illness Protection Plan Hospital Indemnity Protection Plan

Completed form should be sent directly to UnitedHealthcare Specialty Benefits:

Mail: Email (email is unsecured unless you are a registered Cisco user):

UnitedHealthcare Specialty Benefits

PO Box 31328

Salt Lake City, UT 84131-0321

Phone: Fax:

888-299-2070 888-505-8550

TO BE COMPLETED BY THE EMPLOYEE							
Employee's Name (first, middle initial, last)				Employee's So	cial Security Number		
Employee's Street Addre	ess, City, State, ZIP C	ode					
Employer's Name/Group or Policy Number (if known)		known)	Employee's Date of Birth		Employee <sup>3</sup>	Employee's Phone Number	
`		Date first treated for the medical Preferrevent		ed Pronoun(s)			
Please explain medical e	event						
Do you authorize UHC to	communicate with yo	ou via email?	Yes No				
If yes, what is your email	address?						
Provider's Name	Provider's Address		oviders Phone #	Services	Received	Date Services Received	



INFORMATION ABOUT THE L	DEPENDENT (II CIAIIII IS IOF DE	ependent	benefits)		
Dependent's Name (first, middle initial, last)			Dependent's Social Security Number		
Dependent's Street Address, Cit	y, State, ZIP Code				
Dependent's Phone Number	Dependent's Date of Birth	Relations	Relationship to Employee		
Final Signature and Certific	ation	I			
The above statements are	true and complete to the b	est of my	y knowledge and belief.		
I acknowledge that I have r	ead the applicable Fraud I	Warning	Notice provided with this claim form.		
Name of person completing this form			Phone Number		
Signature			Date Signed		
(eSignature is allowed)					

Please fax, email or mail this statement to UnitedHealthcare Specialty Benefits, at the following locations:

Fax: 888 505 8550 Unsecured E-mail: FPCustomerSupport@uhc.com

Mail: PO Box 31328 Salt Lake City, UT 84131-0321

# **DISCLOSURE AUTHORIZATION – Supplemental Health**

Participant's Name \_\_\_\_\_

#### TO BE COMPLETED BY EMPLOYEE

I AUTHORIZE: any financial institution, accountant, tax preparer, insurance company or reinsurer, consumer reporting agency, insurance support organization, Claimant's agent, employer, group policyholder, benefit plan administrator, or governmental agency to give the Company or the Plan Administrator or their employees and authorized agents, or authorized representatives, any information or records that they have concerning me, employee/employment records, earnings or finances, prior claims files and claim history, work history and work related activities.

I UNDERSTAND: the information obtained will be included as part of the proof of claim and will be used to determine eligibility for claim benefits, any amounts payable and to administer any other feature described in the plan with respect to the Claimant. This authorization shall remain valid and apply to all records, information and events that occur over the duration of the claim, but not to exceed 12 months. A photocopy of this form is as valid as the original and I or my authorized representative may request one. I or my representative may revoke this authorization at any time as it applies to future disclosures, by notifying the Company in writing. The information obtained will not be disclosed to anyone EXCEPT: (a) reinsuring companies; (b) the Medical Information Bureau, Inc., which operates Health Claim Index (HCI); (c) fraud or overinsurance detection bureaus; (d) anyone performing business, medical or legal functions with respect to the claim or the plan; (e) for audit or statistical purposes; (f) as may be required or permitted by law; or (g) as I may further authorize. A valid authorization or court order for information does not waive other privacy rights.

If my medical information contains information regarding drugs or alcohol abuse, I understand that my records may be protected under federal (42 CFR Part 2) and some state laws. To the extent permitted under law, I can ask the party that disclosed information to the Company to permit me to inspect and copy the information it disclosed. I understand that I can refuse to sign this disclosure authorization; however, I understand that if I do so, the Company may deny my claim for benefits pursuant to the plan. The use and further disclosure of information disclosed hereunder may not be subject to the Health Insurance Portability and Accountability Act (HIPAA).

Signature of Claimant or Claimant's Authorized Representative:	PLEASE SIGN AND DATE IN INK	Date:
Relationship, if other than Claimant:		

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Mail: PO Box 31328 Salt Lake City UT 84131-0321

# **AUTHORIZATION OF PERSONAL REPRESENTATIVE**

At my request, and for my convenience, I, hereby
authorize UnitedHealthcare Insurance Company and any representatives thereof involved
in the administration of my supplemental health insurance claim to
recognize as my Authorized Personal Representative in
relation to such claim.
In connection therewith, I understand that may be
given access to information concerning my claim, including personally identifiable health
information, and hereby authorize the disclosure of such information to said person when
requested or as may be necessary to carry out the purpose of this Authorization. I direct that
UnitedHealthcare Insurance Company not require any further authentication of the identity
of my Authorized Personal Representative beyond the identification of his/her name in writing
or orally at the time of any communication.
I further understand that any information provided to my authorized personal representative
hereunder may be subject to further disclosure by said person, and I agree to hold
UnitedHealthcare Insurance Company and its representatives harmless in connection with
any such disclosure.
This Authorization shall remain valid so long as my claim shall remain open, but I understand
that it may be revoked in writing by me at any time.
Date:
Signature:
PLEASE SIGN AND DATE IN INK

Please fax, email or mail this statement to UnitedHealthcare Specialty Benefits, at the following locations:

Fax: 888 505 8550 Unsecured E-mail: FPCustomerSupport@uhc.com

Mail: PO Box 31328 Salt Lake City, UT 84131-0321

Date of Birth

# ATTENDING PHYSICIAN'S STATEMENT

**PATIENT INFORMATION** 

Patient's Name (first, middle initial, last)

If patient is under age 18, provi	de Parent/Guardian	ns Name				
Patient's Street Address, City,	State, ZIP Code					
ATTENDING PHYSICIAN'S S						
Date medical event occurred:	Date patient was first seen for medical event:		Diagnosis codes or ICD10 Codes:			
Was the patient hospitalized?	If Yes, note dates of hospitalization:		Type of hospital stay :			
Yes No	Date Admitted: Date Discharged:					
1.00			Inpatient	Outpatient	Observation	
Was there any Diagnostic Test Yes No If so,	ing completed? please list:	Has <sub>I</sub>	oatient had similar Yes No	condition in the past? If Yes, please describe	e:	
If Yes, please provide details a						
The above statements and acknowledge that I have	e true and comp		•	ge and belief.		
Physician's Name		De	Degree & Specialty			
Physician's Office Street Address Physician's		Physician's Offic	e Phone Number	Physician's Office Fax Number		
Are you related to this patient	? Y N If y	es, what is the rel	ationship?			
Physician's Signature (eSignature is allowed)				Date Signed by Physic	ian	
Please fax, email or mail this Fax: 888 505 8550 Unsecu Mail: PO Box 31328 Salt La	ured E-mail: FPCu	stomerSupport@ເ		e following locations:		

(Rev 2/2024)

# FRAUD WARNING NOTICES: (Please review notice that applies in your state)

# For claimants in Alabama:

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution, fines, or confinement in prison, or any combination thereof.

#### For claimants in Alaska:

A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

### For claimants in Arizona:

For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

# For claimants in Colorado:

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

# For claimants in Connecticut:

Any person who knowingly presents false information in an application for insurance or life settlement contract is guilty of a crime and may be subject to fines and confinement in prison.

#### For claimants in Delaware:

Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

#### For claimants in District of Columbia:

WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

# For claimants in Florida:

Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree

# For claimants in Hawaii:

For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

#### For claimants in Idaho:

Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

### For claimants in Indiana:

A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

# For claimants in Kansas:

Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information may be guilty of fraud as determined by a court of law.

# For claimants in Kentucky:

Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

# FRAUD WARNING NOTICES: (Please review notice that applies in your state)

# For claimants in Maine:

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

# For claimants in Maryland:

Any person who knowingly or willfully presents a false or fraudulent claim for payment for a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

# For claimants in Minnesota:

A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

# For claimants in New Hampshire:

Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

# For claimants in New Jersey:

Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

#### For claimants in New Mexico:

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and penalties.

#### For claimants in Ohio:

Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

#### For claimants in Oklahoma:

WARNING: Any person who knowingly, and with intent to injure, defraud or deceive and insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

#### For claimants in Oregon:

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.

# For claimants in Pennsylvania:

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

# For claimants in Tennessee and Washington:

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

### For claimants in Texas:

Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

# For claimants in Vermont:

Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing false, incomplete, or misleading information may be guilty of a crime.

# For claimants in Virginia:

Any person who knowingly, and with intent to injure, defraud, or deceive any insurer, makes any claim for the proceeds of an insurance policy containing false, incomplete, or misleading information may have violated state law.

### For claimants in All Other States:

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.



PO Box 31328 Salt Lake City, UT 84131-0321 Tel 888-299-2070 Fax 888 505 8550

# Claims Department Direct Deposit Agreement For Payment of Benefit to Financial Institution

# Section 1 (to be completed by benefit recipient)

Name of Benefit Recipient	
UHCSB Claim Number UHCSB Policy Number	
Social Security Number Telephone Number	
Address (Number, Street, Route, P.O. Box, APO/FP, including directional such as N	E, NW, SE, SW etc)
City State Zip (preferably th	e nine digit ZIP code)
"I authorize UnitedHealthcare Specialty Benefits to direct the net amount of my deposited directly by electronic funds transfer and credited to my account as invinstitution designated below. If any payments made are dated after the date of authorize and direct the said financial institution on my behalf and on behalt administrators to refund any such payments to UnitedHealthcare Specialty Benefits are to my account."	dicated at the financia of my death, I hereby alf of my executors o
Signature of Benefit Recipient (eSignature is allowed)	Date Signed
Section 2	
Name of Financial Institution	
Address ((Number, Street, Route, P.O. Box, APO/FP, including directional such as I	NE, NW, SE, SW etc)
City State Zip (preferably th	e nine digit ZIP code)
Routing Number (9 digit number in lower left corner of check)	
Bank Account Number (numbers following the Routing Number)	

Savings (check one)

Checking

Type of Account